



501 W. Weber Ave., Suite 200 • Stockton, CA 95203
Tel: (800) 351-5612 • Fax: (209) 320-2114

Processor Contact Information

IPayment

Direct	1-800-554-2777 (accounts only, no risk issues)
Main	1-800-324-9825
Risk/Loss Prevention	option 3
Customer Service	option 5
Terminal Support	option 6
Tech Support	1-800-920-9943 (staff and agents)

Merchants Processing on First Data Network

Terminal Help Desk	1-800-228-0210 (merchants and agents)
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Merchants Processing on Buypass Network

Client Services	1-800-238-7675
Terminal Help Desk	1-800-733-3322

Merchants Processing on Vital/Visanet Network

Client Services	1-800-238-7675
Terminal Help (Merchant)	1-800-552-8227 Please have V # prior to calling
Terminal Help (Agent)	1-800-847-2737 Please have V # prior to calling

Merchants Processing on Concord EFS Memphis Platform

Client Services	1-800-238-7675
Terminal Help Desk	1-800-238-7675 Option 2